

Harnett Health Patient Portal "MyHealth" User Agreement

TERMS AND CONDITIONS

The patient portal "MyHealth" Offers the patients of Harnett health secure electronic access to portions of their medical record. This can be a valuable communication tool, but certain precautions should be used to minimize risks. In order to manage these risks we have imposed some terms and conditions for participation. by selecting 'Accept' at the bottom of this page, you will demonstrate that you have been informed of these risks and agree to the conditions of participation.

We understand the importance of privacy with regard to your healthcare and will continue to protect the privacy of your medical information. Our use and disclosure of medical information is described in our Notice of Privacy Practices. Access to this secure web portal is an optional service, and we may suspend or terminate it at any time for any reason. If we do, we will notify you as promptly as possible. You agree not to hold Harnett Health or any of its staff or physicians liable for network or security infractions beyond our control. By accepting this agreement, you acknowledge that you understand the policies and procedures, agree to comply with them and all of your questions have been answered to your satisfaction. If you do not understand or do not agree to comply with our policies and procedures, please choose to 'Decline' at the bottom of this page. If you have any questions, we will gladly provide more information.

Harnett Health provides this site for the exclusive use of its established patients. The patient portal is designed to enhance patient and physician communications. All users must be established by a previous visit. We aim to keep all of the information in your records correct and complete. If you identify any discrepancy on your record, you agree to notify us immediately. Additionally, by using the patient portal, the user agrees to provide factual and correct information.

The information on the patient portal is maintained by Harnett Health at its current physical facility. For questions about the content of your portal information, contact the Health Information Management Department at Harnett Health at (910) 892-1000, extension 4129, Monday through Friday from 8:30am to 4:30pm, excluding holidays. You may also send an email using the "Contact Us" feature on the portal.