

COVID-19 Visitor Restrictions in Place Effective July 26, 2021

Harnett Health is committed to patient-centered, safe care throughout all of our hospitals and healthcare facilities. As the COVID-19 situation has evolved, our policy is evolving as well. Harnett Health will be modifying previous visitor restrictions for the hospitals and healthcare facilities for various services.

Mask On Policy

Mask on at entry and at all times in the facilities for everyone including our staff. If anyone states they are unable to wear a mask, no entry.

Inpatient Visitation

- Visitation hours: 9 a.m. to 9 p.m. daily
- At this time visitors under the age of 18 years old are not permitted to enter the facilities.
- Adult Inpatients:
 - o Adult inpatients may have TWO visitors age 18 or older in their room at a time, per day.
 - o Once they leave they may not re-enter on the same day.
- COVID-19 Inpatients:
 - o Inpatients with COVID-19 or patients under investigation for COVID-19 in adult units may have TWO designated visitor age 18 or older.
 - o Visitors must wear appropriate PPE and stay in the room for the entire visit.
 - o Once they leave they may not re-enter on the same day.
- Pediatrics Inpatients:
 - o Pediatric inpatients may have TWO visitors age 18 or older in their room at a time, per day.
 - o Once they leave they may not re-enter on the same day.
 - o ONE visitor age 18 or older may stay overnight with the Pediatric inpatient.
- Emergency Department:
 - o Emergency Department patients may have two visitors, per day.
 - o Visiting hours do not apply to visitors in the Emergency Department.
 - o Once visitors leave they may not re-enter on the same day.
- Wristbands: Visitors who pass the health screening may be given a wristband. Every day, each approved visitor needs to go through screening again, and visitors of patients in the hospital must check in/out when they are visiting.
- Checking In/Out: Visitors in our facilities must check in and out at the designated entry, so may be able to visit, if permissible.

Outpatient Visitation

- Outpatient Surgical:
 - o Outpatient adult surgical patients will be allowed ONE visitor age 18 or older.
 - o Outpatient pediatric surgical patients will be allowed TWO visitors age 18 or older. Both of these visitors for pediatric surgical outpatients will be allowed in the surgical patient care area during pre-operative and post-operative care.

- o The visitors will be required to remain in the patient care room during the procedure or surgery.
- Outpatient Services:
 - o Outpatient services will be allowed ONE visitor age 18 or older, per visit.
- Outpatient Clinics:
 - o ONE visitors age 18 or older are allowed to accompany each patient to an appointment.
 - o Exceptions to this policy include:
 - 1) An additional aide, assistant or caregiver may accompany a patient when their presence is required,
 - 2) An additional child/sibling may accompany the patient when a caregiver has no other reasonable option for childcare.

Please be aware of these additional visitation restrictions in place:

- Health Screenings:
 - o All visitors will be required to pass a health screening at one of our designated entry points.
 - o No visitor with fever, cough, cold or flu-like symptoms will be permitted to enter the facility.
 - o No one should visit a patient if they have come into contact with someone who is under investigation or tested positive for COVID-19 in the last 10 days.
 - o Visitors who are over 65, pregnant or immunocompromised are discouraged from visiting.
- Waiting Rooms/Lobbies: The waiting rooms/lobbies are closed to visitors. We encourage additional visitors not to wait on campus.
- Virtual Connection: We encourage loved ones to use FaceTime, Skype and phone calls to visit with patients.