

Harnett Health Visitor Management

Update 10.18.23

There have been no changes to the visitor policy for Harnett Health facilities. As a reminder, all areas of the health system will be open to visitors aged 16 and over who are with a parent or guardian.

In an effort to keep our patients and teammates safe this respiratory illness season, Cape Fear Valley Health is recommending that all employees and visitors wear a surgical mask in patient care areas.

Patients are allowed up to two visitors at a time, between the hours of 9 a.m. to 9 p.m., and visitors may come and go during those hours. All patients are allowed to have one visitor stay overnight in their room if space allows, but overnight visitors must be in the hospital before visiting hours close, and cannot leave and return after 9 p.m., until visiting hours reopen the next day. Visitors to patients who are under any isolation protocols must follow any restrictions required for that patient.

In the Emergency Department, visitors will be allowed in the waiting room. These patients may have 2 visitors at a time 24/7 unless modifications need to be made by Harnett Health Leadership.

The following exceptions and specifications are noted with this visitation policy:

- Pediatric patients: Parents/legal guardians may visit at any time. Only parents/legal guardians may add visitors to the list for pediatric patients.
- Patients who need a healthcare decision maker or require communication assistance may have one Care Companion with them at all times. The Care Companion may be changed during visiting hours.
- End of Life patients may have up to four visitors at a time present at bedside. These visitors may be changed out during the End-of-Life visit. In certain circumstances, the nursing supervisor may allow for compassionate exceptions to this rule for End-of-Life patients.

Even in the above situations, visitors with symptoms of a fever or respiratory illness symptoms, including cough or shortness of breath, should remain home.